



Maxcess, Inc.

100 West Lucerne Circle, Suite 500 – Orlando, Florida 32801 – Voice: (407) 513-7700 – Fax: (407) 513-7701
E-mail: info@maxcess.net – www: <http://www.maxcess.net/>

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REGULATORY AUTH.

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OFFICE OF THE
EXECUTIVE SECRETARY

APPLICATION AND PRE-FILED TESTIMONY CORRECTIONS CORRECTIONS AS OF 12/14/00

The following items are corrections and updates to the application and pre-filed testimony:

ITEM 1:

On page 4 (Section 5) of the application, there is a list of states in which Maxcess is certified for interexchange and facilities-based competitive local exchange carrier. All of that information remains true, however there are more states to add to that list. The attached "STATE STATUS" list is that updated list.

ITEM 2:

On page 5 (Section 7) of the application, a toll-free customer service number and a customer service email address is listed. Please replace with the following information:

Maxcess Toll-Free Customer Service: 877-408-9800

Maxcess E-Contact instructions:

- 1) Go to <http://www.maxcess.com/contact.htm>
- 2) Click on one of the following links:

[Billing](#) [Questions](#) [New Order](#) [Repair](#)

STATE STATUS

STATE	APPROVED FOR LONG DISTANCE	APPROVED FOR LOCAL	ANTICIPATED APPROVAL
TOTAL	45	43	
Alabama	Yes	Yes	
Arizona			Hearing 1/11/01.
Arkansas	Yes	Yes	
California	Yes	Yes	
Colorado	Yes	Yes	
Connecticut			Undetermined
Delaware	Yes	Yes	
Florida	Yes	Yes	
Georgia	Yes	Yes	
Idaho	Yes	Yes	
Illinois	Yes	Yes	
Indiana	Yes	Yes	
Iowa	Yes	Yes	
Kansas	Yes	Yes	
Kentucky	Yes	Yes	
Louisiana			PSC will issue certificate upon receipt of \$50,000 bond.
Maine	Yes	Yes (Resale)	
Maryland	Yes	Yes	
Massachusetts	Yes	Yes	
Michigan	Yes	Yes	
Minnesota	Yes	Yes	
Mississippi	Yes	Yes	
Missouri	Yes	Yes	
Montana	Yes	Yes	
Nebraska	Yes	Yes	
Nevada	Yes	Yes	
New Hampshire	Yes	Yes	
New Jersey	Yes		Awaiting final order.
New Mexico	Yes		Order on Agenda 12/5.
New York	Yes	Yes	
North Carolina	Yes	Yes	
North Dakota	Yes	Yes	
Ohio	Yes	Yes	
Oklahoma	Yes	Yes	
Oregon	Yes	Yes	
Pennsylvania	Yes	Yes	
Rhode Island	Yes	Yes	
South Carolina	Yes	Yes	
South Dakota	Yes	Yes	
Texas	Yes	Yes	
Tennessee			Application filed 8/18. Hearing will be held 12/14.
Utah	Yes	Yes	
Vermont	Yes	Yes	
Virginia	Yes	Yes	
Washington	Yes	Yes	
Washington D.C.	Yes	Yes	
West Virginia	Yes	Yes	
Wisconsin	Yes	Yes	
Wyoming	Yes	Yes	



We look forward to hearing from you!

Sales Inquiries

1-877-553-7700

Customer Service

1-877-408-9800

Online Feedback and Support

[Billing](#) [Questions](#) [New Order](#) [Repair](#)

After Hours Repairs

1-888-609-9399

All Other Inquiries

407-513-7700 - voice

407-513-7701 - fax

Corporate Offices

Maxcess, Inc.

100 West Lucerne Circle,

Suite 500 Orlando, Florida 32801

[Click here for a map](#) to our corporate offices in Orlando